

Bologna, October 11th 2018

ACMA: a whole new world of services at your fingertips

ACMA, a Coesia Group company, presents an updated range of services to maximise the productivity of its machinery. This is a new concept in customer support based around digital, user-friendly tools and materials. The new operator panel, a preview of which will be presented at the Pack Expo trade show in Chicago, is an advanced tool that combines simplified machine operation with optimised productivity through constant performance monitoring.

The new operator panel (HMI), featuring touchscreen *technology*, uses a totally user-friendly *approach*. The panel is designed to guide the user through all processes, from everyday machine operation to periodic maintenance and the ordering of replacement parts. Interaction with the operator is highly visual through the enhanced use of images and video, making the panel quick and intuitive to master. This is especially useful during operations to change pack formats, which can be explained in video tutorials customised by machine version and by the type of product to be packaged.

The new HMI is not just a control interface but also the “electronic brain” of the machine: using its state-of-the-art hardware it constantly monitors the machine’s operating data, detecting when any parameters are out of scale and automatically making adjustments as necessary to optimise production flow. The new panel also uses a predictive approach, with the ability to anticipate the need for certain interventions and thus further facilitate routine maintenance activities. The machine is constantly connected and relays real-time activity data, for superior production efficiency.

In Chicago the new HMI will be displayed on the CW 800 R packaging machine for flat-base chocolates.

**ACMA will be exhibiting at the Pack Expo trade show in Chicago
from 14 to 17 October, Coesia booth S-2501**